

10 Year Guarantee

At Moon we are confident that our fabrics will stand the test of time, which is why they carry a 10 year guarantee across our full range.

All product is supplied fit for purpose, as stated on the specification and suited to contract environments including domestic, commercial, workspace, hotel, hospitality, education and equivalent settings.

All product meets the stated technical specification current at the time of manufacture.

All fabrics will normally provide 10 years' usage from the date of invoicing providing;

- Appropriate methods of upholstery have been used by the furniture manufacturer.
- Upholstery must not be over or around sharp or hard edges, or corners.
- Upholstery must be fitted over the correct certified foams and fillings.
- Furniture has only been subject to normal home or office use. *
- Regular cleaning has been carried out by the end user (please refer to our Cleaning Guide)
- Furniture has not been subjected to misuse or abuse. **

*Normal home or office use covers daily usage of 8-9 hours

** The guarantee does not cover spot wear on limited areas (e g caused by sharp objects such as a metal zip in a pair of jeans, metal studs in a belt, a metal comb in a rear pocket etc.)

